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Netaphor Launches Major New Version of Managed Print Services Tool

*SiteAudit 4.0 Offers Partners the Most Comprehensive Reporting
And KPIs in MPS Industry*

Irvine, Calif. – April 30, 2010 - Netaphor, a provider of managed print services (MPS) software, today announced a major new version of its SiteAudit tool. SiteAudit 4.0 offers the capability for an unlimited set of Web reports covering all aspects of the fleet's performance from changes to inventory, supplies and service. It is the most robust reporting feature in the MPS industry. The version also provides Key Performance Indicators (KPIs) for measuring and understanding the cost, usage and health of the fleet.

SiteAudit 4.0 comes with 50 standard reports and enables the creation of unlimited ad hoc reports to meet specific business requirements. Any view or filtered view with SiteAudit can be generated into a report. Reports are viewed from a browser within an Intranet or over the Internet with access control via user credential. Reports provide actionable information to reduce supplies, inventory, operations and other fleet management costs by up to 30 percent. Partners can publish reports to an installed web site. This allows customers or partners to manage critical areas such as:

- Meter reads
- Supplies and maintenance
- SLA performance
- Inventory changes
- Printer utilization and costs
- Progress of Key Performance Indicators

SiteAudit's comprehensive data collection and stored history capabilities provide the information for Key Performance Indicators (KPIs). These KPIs measure an organization's progress with controlling printer usage, cost optimization, service performance, and 'Green' environmental goals. Among the many SiteAudit KPIs offered are the following:

Category	Key Performance Indicator	
• Executive (Cost)	Users per Device	Cost per User
• Inventory	% Pages Printed Per Manufacturer	% Cost Per Manufacturer
• Volume (Environment)	% of Total, B/W, Color and Duplex	Sheets of Paper Used
• Efficiency	Average Volume Per Printer	Top Utilized Printers & % Cost
• Reliability	Average Uptime	Average Response Time

“SiteAudit unlocks information that helps organizations maximize printer utilization, track service-level agreements (SLA) and optimize print volumes,” said Rakesh Mahajan, CEO of Netaphor. “The product’s advanced data collection capabilities, combined with robust reporting and analytics, give organizations a powerful way to improve fleet management.”

SiteAudit 4.0 release is scheduled for April 30th. Customers and partners can download it from the Netaphor web site (www.netaphor.com).

About Netaphor

Founded in 1997 and headquartered in Irvine, Calif., Netaphor Software, Inc. develops and sells software for managed print services. The company’s flagship product, SiteAudit, is the industry’s first software suite to identify, reduce and manage printer costs, saving organizations up to 30 percent during the printer asset lifecycle. SiteAudit customers include organizations in the pharmaceutical, industrial, technology and education industries including Spectrum Health, Jacobs Engineering, Prometheus Labs, Northrop Grumman and Invensys PLC.

For further information, please visit www.netaphor.com.

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The screenshot shows the Netaphor SiteAudit web application interface. The browser address bar indicates the URL is `http://localhost/ReportingWebSite/Samples/Consumables/Default.aspx`. The application header includes the Netaphor SiteAudit logo and navigation options. The main content area displays a list of reports under the 'Consumables' category. The table below summarizes the data shown in the screenshot.

Report	Formats	Last revised
Consumables Estimated Pages Remaining between 1 and 500	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Less Than 10pc and Empty	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Less than 10pc Plus Empty and Low	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Less Than 10pc	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Less Than 25pc	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Less Than 5pc	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Maintenance Kit Level	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
Consumables Yield Greater than 1000 Pages	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54
General Consumables	PDF XML HTML XLS CSV RTE	05-Apr-10 17:54

SiteAudit Web Site Reports