



## Printer Fleet Management Downtime Report - Nov thru Jan 08 -

Critical Incidents	Detected	Resolved	Total Duration - Hrs.	Downtime - Hrs. 8 to 5pm
<b>Manufacturer: Canon</b>				
	34		1,226.40	<b>294.11</b>
<b>Manufacturer: Hewlett-Packard</b>				
	704		7,318.05	<b>1,635.10</b>
<b>Manufacturer: Konica Minolta</b>				
	2		1.85	<b>1.85</b>
<b>Manufacturer: Ricoh</b>				
	9		19.50	<b>9.42</b>
<b>Manufacturer: Toshiba</b>				
	6		106.67	<b>16.48</b>
<b>Manufacturer: Xerox</b>				
	1,216		68,518.30	<b>16,601.15</b>
<b>Total Incidents - 1971</b>			<b>Hours - 77,190.76</b>	<b>Hours - 18,558.11</b>