BackOffice Services

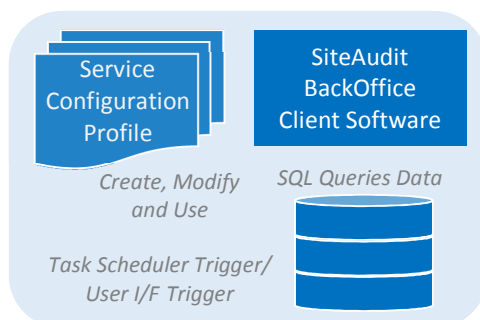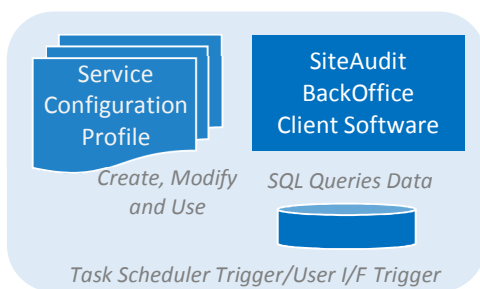Integrate SiteAudit Data with Back Office Applications

BACKOFFICE SERVICES

- ✓ *SiteAudit Data On Demand*
- ✓ *Data Filtering*
- ✓ *Secure Communications*
- ✓ *Out-of-band Back Channel*
- ✓ *Single I/F for all Applications*
- ✓ *Uses REST API*
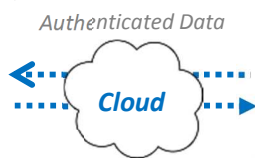- ✓ *Simple & Easy Integration*

Maximize Data Value with BackOffice Services

Data collected from SiteAudit OnSite and Hosted provide the most complete and accurate information about networked and local printers. From total counts to wide format square meter usage SiteAudit collects 28 different counters. Supplies data includes not just levels, estimated replacement date, replaced-on-date but much more. SiteAudit data tracks inventory moves, printer age, utilization and array of fleet health data such as uptime percentage. All making integration with back-office applications a competitive advantage for MPS providers.
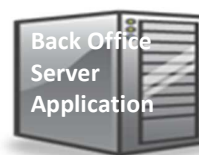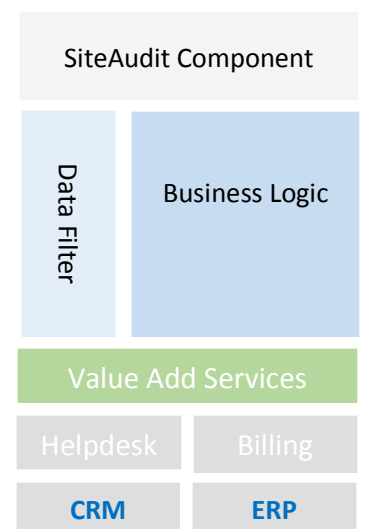
APPLICATION INTEGRATION

- • **Invoice and Billing**
- • **Customer Relation Management (CRM)**
- • **Enterprise Resource Planning (ERP)**
- • **Help Desk and Support**

SiteAudit OnSite Customer

Service Configuration Profile

Create, Modify and Use

SiteAudit BackOffice Client Software

SQL Queries Data

Task Scheduler Trigger/User I/F Trigger

SiteAudit Hosted Customers

Service Configuration Profile

Create, Modify and Use

SiteAudit BackOffice Client Software

SQL Queries Data

Task Scheduler Trigger/ User I/F Trigger

Authenticated Data

Cloud

MPS Provider Site Back Office Server

Back Office Server Application

Server Notification Trigger

SiteAudit Component

Data Filter

Business Logic

Value Add Services

Helpdesk | Billing

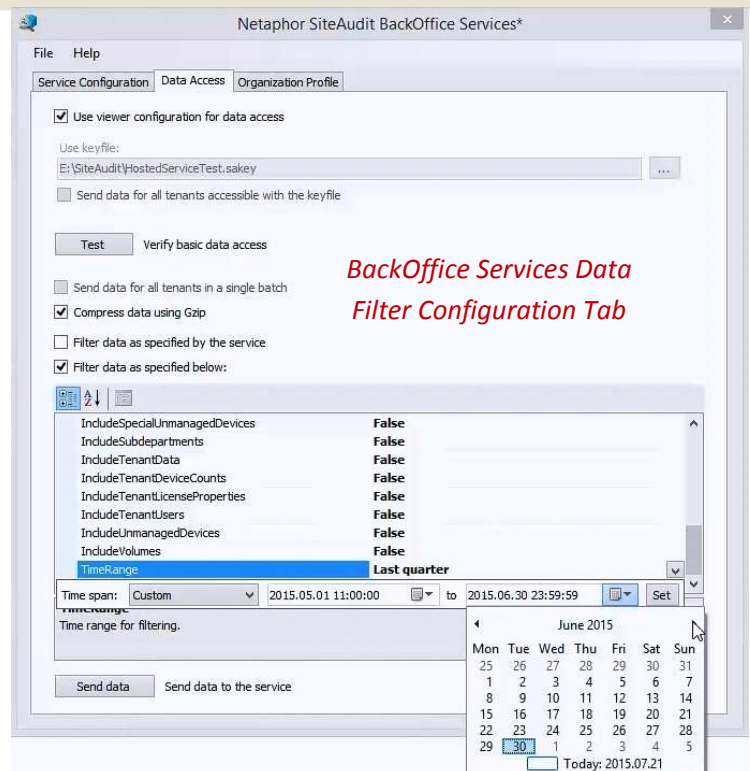CRM | ERP

BackOffice Services

Netaphor Software

Application Platforms Supported

- Windows Server 2008/R2
- Windows Server 2012/R2
- Windows SQL Server 2008
- Windows SQL Server 2012
- Windows SQL Server 2014

BackOffice Services Development

- BackOffice Services Toolkit
- Sample Server code provided
- Microsoft .NET4.5.1 environment
- ASP.NET Applications
- C# Programming language

Contact Netaphor for more details.

BackOffice Services Data Filter Configuration Tab

Easy Integration for an MPS Competitive Edge.

SiteAudit BackOffice Services provides the tools for integrating SiteAudit data with third-party software such invoicing, CRM, ERP and other back-office applications. SiteAudit BackOffice Services includes the BackOffice Client and the BackOffice Toolkit, which includes API documentation and the source code for a sample BackOffice Server. Quickly get started using Visual Studio 2013 and publishing to Microsoft IIS .

Netaphor

Netaphor Software, Inc.
Netaphor SiteAudit 5.0
Outstanding Fleet Management Solution

Netaphor Software Inc.
15510 Rockfield Blvd.
Irvine, California 92618 USA

Phone +949 470 7955
Fax +949 470 4966
www.netaphor.com