

# SiteAudit Connectors & Integrations

Netaphor SiteAudit™ Data for Integrated Business Operations

Netaphor  
Software



What's New!  
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## Integrating Data with Business Operations

Integrating SiteAudit data with critical business processes is seamless with SiteAudit connectors. Netaphor offers a variety of connectors and integrations to provide printer asset, supplies, volumes and incident data to third party applications. Data can then be used to process meter invoices, initiate supply orders or identify service problems.

Connectors utilize SiteAudit Back Office Services to integrate data with ITSM applications like ServiceNow® and ERP applications like Evatic, all which results in cost savings by automating and consolidating labor-intensive operations. For more details see [www.netaphor.com](http://www.netaphor.com)

## Applications

- Help desk
- Billing
- Analysis
- Facilities
- Service coordinating
- Supplies replenishment

## SiteAudit Back Office Services

SiteAudit BackOffice Services is Netaphor's 3<sup>rd</sup> party application integration tool kit. Netaphor professional services or 3<sup>rd</sup> party developers use the Back Office Service REST API to create application connectors. To know more contact: [support@Netaphor.com](mailto:support@Netaphor.com)

Number	Type	Severity	Description	Source	Configuration Item	Node	Task	Updated
Alert033004	Critical	Critical	Spectrum: Disk quota is out of space	ServiceWatch	10.1.0.141	10.1.0.141	INC001002	2015-10-13 04:22:56
Alert033003	Major	Major	Spectrum: RedWare STARTUP AND RUNNING CO...	ServiceWatch	10.1.0.101	10.1.0.101		2015-10-13 06:34:29
Alert033002	Major	Major	Spectrum: RedWare CHASSIS DOWN IP:10.0.1...	ServiceWatch	10.1.0.101	10.1.0.101		2015-10-13 04:14:34

New SiteAudit ServiceNow® Connector

# Netaphor SiteAudit Connectors & Integrations

## SiteAudit OnSite and Hosted Data with 3<sup>rd</sup> Party Applications

Device details from external system		Meter Reading			Consumable Reading				
DeviceID (Internal)	1	Label	Count	Mapped to	Name	Color	Level	Mapset to	Last updated
External DeviceID	1	Label	3879	Label(SHARP MX-35...)	cyan	cyan	-3	Cyan(SHA...	5/23/2018
IP address	10.0.1.171	Color	468	Color(SHARP MX-35...)	magenta	magenta	2	Magenta...	5/23/2018
Mac address	00:80:92:9F:81:DC:3D	Scan	0	Scan(SHARP MX-35...)	yellow	yellow	-1	Yellow(SH...	5/23/2018
Last active	Wed May 23 2018 00:00:00 GMT-07:00 (Pacific Daylight Time)				black	black	87	Black(SHA...	5/23/2018
Serial number	0508275190				Waste Ton		-3	Waste(SH...	5/23/2018
Asset number					cyan	cyan	87	Cyan(SHA...	5/23/2018
Model name	SHARP MX-3570N								
Last updated	Thu Oct 19 2018 00:00:00 GMT-07:00 (Pacific Daylight Time)								

  

Machine details from Evatic Service		Latest meter readings from ES			Latest Consumable readings from ES				
MACHINE_ID: NO	1054426-085-A02-301-13002014138	Type	Label	Count	Name	Level	Coverage	Last updated	Calculated Remaining Qty
MachineID	00:80:92:9F:81:DC:3D	Mono	Mono	468	Waste	-3	0	7/19/2018	0
		Color	Color	3879	Toner box				
		Scan	Scan	0					



Evatic Connector

### Popular connectors & integrations

- ServiceNow®
- BMC Remedy
- WinServ
- Evatic
- Jim2
- Vantage Online
- Supplies Network
- iFAMS

*“Unlike some other fleet-management solutions, SiteAudit can collect granular usage data from both networked and locally connected devices from all major OEMs.” - KeyPoint Intelligence, Buyers Lab*

### Key Benefits

- Workflow
- Cost
- Data
- Customization
- Setup and Support

### Description

- Integrating SiteAudit data with business operations expands print management capabilities
- Costs can be reduced by managing printer uptime, utilization, supplies and inventory
- SiteAudit provides the most accurate and widest selection of printer data for managing costs
- Netaphor professional services offer customization capabilities. Connectors and integrations can be extended to meet specific customer implementation requirements
- Deploying connectors and integrations are well documented. Simply schedule a deployment with the Netaphor support team



ISV/Software Solutions



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