# SiteAudit Hosted v7

Netaphor SiteAudit<sup>™</sup> Solutions for Auditing and Fleet Management

## **Driving MPS Business Intelligence**

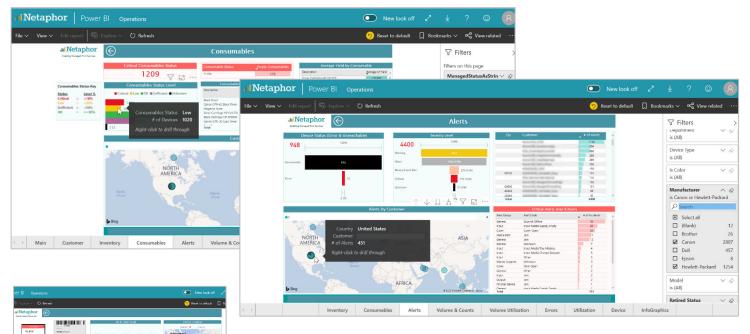
SiteAudit Hosted v7 delivers business intelligence to managed print services (MPS) via the cloud. It visualizes print data on Microsoft's Power BI platform transforming how users see critical print infrastructure information.

Hosted v7 offers the capability to remotely diagnose device and fleet problems to lower mixed fleet service costs. It can reduce fleet risks with security alerts when ports are changed. And the optional ServiceNow connector automates help desk workflows to further control costs. Hosted v7 is the next generation MPS solution.

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Hosted v7 remote capabilities makes fleet management easy from anywhere. Whether it's error response or supplies replacement Hosted v7 provides the necessary data.



Use the PBI Dashboard to manage operations and analyze trends

SiteAudit PBI Dashboard utilizes Drill through to allow topline overview down to the single device detail. Example: use the map to drill through to an exact location and device and the specific supply requiring replenishment.



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## Netaphor SiteAudit Hosted v7 Solution



SiteAudit Connectors integrate SiteAudit data with critical business applications like automating ServiceNow workflows to reduce costs.

### SiteAudit Virtual (VT) Technician – Remote Diagnostics





VT can remotely diagnose and troubleshoot a problem with the DCA or a specific device.



Customer Printer

 Reduces service cost and improves service performance

### **PLATFORMS**

## **Supported Products**

SiteAudit Hosted v7.x

### **Hosted Viewer**

Windows 10; Windows Server 2016 R2/ 2019

.NET4.6.2 or later

### SiteAudit PBI Dashboard

Power BI Pro License

### **Microsoft Certified**

Certified for server and client software

"So for organizations that need to manage hundreds to thousands of devices in great detail, Netaphor SiteAudit is well worth the investment." - Buyers Lab 2020 Pick Award, Outstanding Assessment & Fleet Management Solution

## **Key Managed Print Capabilities**

- Deployment: templates enables quick & consist setup, URL-based installation
- Operations: Power BI dashboard for remote fleet operations and analysis
- Access Control: User login controlled with Azure Active Directory
- Remote Service: Virtual Technician for remote device & DCA diagnostics
- Inventory: tracks Moves, Add & Changes (iMAC/R) SFD, MFD, label printers; wide format, local and networked and some desktop scanners
- Billing: tracks 28 separate meters for billing and device utilization
- Supplies Replenishment: tracks levels, yields and replacement metrics
- Service performance: uptime and downtime tracking, response time
- Alerting: rules-based standard, custom and thresholds alerts
- Connectors to ServiceNow and other ERP and ITSM applications



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